



coatcheck®

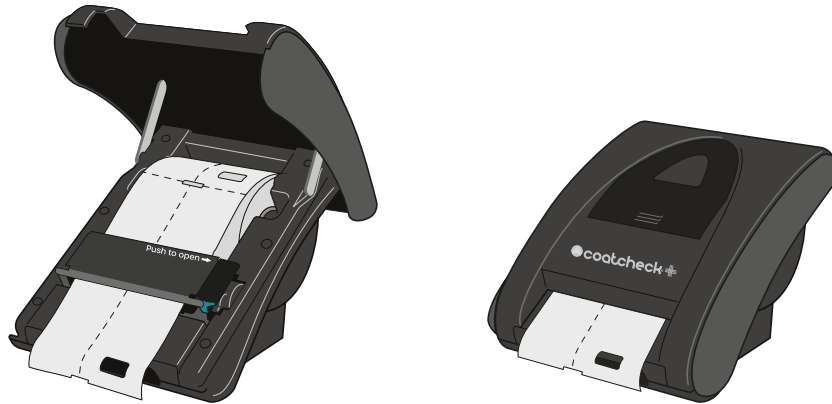
TICKETING SYSTEM MANUAL

SOFTWARE COMPATIBLE WITH ALL MOBILE DEVICES:





EN: CLOAKROOM, LUGGAGE TAG & ADMISSION/ENTRY TICKETING SYSTEM



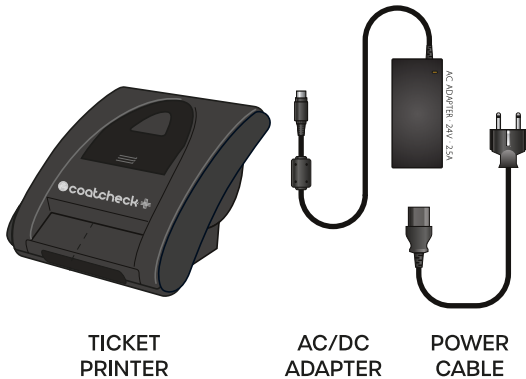


INSTRUCTION VIDEOS ON:



<https://www.youtube.com/@ticketprint>

BOX CONTENT



USE IN A DRY AND DUST-FREE ENVIRONMENT. KEEP AWAY FROM LIQUIDS. KEEP AWAY FROM CHILDREN. DO NOT OPEN THE TICKET PRINTER USING TOOLS.

UTILISEZ DANS UN ENVIRONNEMENT SEC ET SANS POUSSIÈRE. ÉLOIGNER DES LIQUIDES. GARDER LOIN DES ENFANTS. NE PAS OUVRIR L'IMPRIMANTE DE BILLETS EN UTILISANT DES OUTILS.



BITTE VERWENDEN IN EINEM TROCKENEN UND STAUBFREIEN UMGEBUNG. FERNHALTEN VON FLÜSSIGKEITEN. VON KINDERN FERNHALTEN. OFFNEN SIE DIE TICKETDRUCKER NICHT MIT WERKZEUGEN.

UTILIZAR EN UN AMBIENTE SECO Y LIBRE DE POLVO. MANTENER ALEJADO DE LÍQUIDOS. NO APROPIADO PARA NIÑOS. NO ABRIR LA IMPRESORA, UTILIZANDO HERRAMIENTAS.



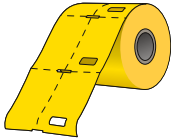
GEbruik IN EEN DROGE EN STOFVRIJE OMGEVING. HOUD UIT DE BUURT VAN VLOEISTOFFEN. NIET GESCHIKT VOOR GEBRUIK DOOR KINDEREN. TICKETPRINTER NIET OPENEN MET GEREEDSCHAP.

INDEX:

- 1: AVAILABLE SUPPLIES
- 2: QUICK CONNECT
- 3: QUICK LOAD
- 4: NORMAL USE
- 5: REPORTS WITHOUT KEY-PAD
- 6: X & Z REPORTS WITH KEY BOARD
- 7: CONNECT TO MOBILE SOFTWARE
- 8: MOBILE SOFTWARE MENU OVERVIEW
- 9: EDITING TICKETS
- 10: REPORTS
- 11: UPLOADING LOGO'S
- 12: PRINTER SET-UP & ADVANCES SETTINGS
- 13-15: EXAMPLE TICKETS/LOGO USE
- 16: VOUCHERS
- 17: QUICK MAINTENANCE
- 18: SOFTWARE / FIRMWARE UPDATES
- 19: YOUTUBE VIDEOS

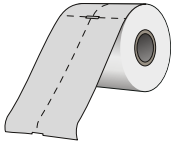
AVAILABLE SUPPLIES

CLOAKROOM TICKETS



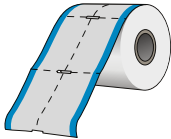
- 2-part cloakroom tickets
- available in 9 different colours or box of assorted colours
- text & logo editing can be done through the free software
- Coatcheck cloakroom tickets are made of thermal paper; no ink or toner required

LUGGAGE TAGS, SELF ADHESIVE



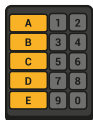
- 2-part self adhesive luggage tags
- available in all-white or white with purple stripes
- easy to detach, does not leave any glue residue
- Coatcheck luggage tags are made of thick thermal paper; no ink or toner required

ADMISSION TICKETS



- single- and 2-part admission tickets, also useable as a drinking voucher
- available in 2 different thicknesses
- text & logo editing can be done through the free software
- Coatcheck admission tickets are made thermal paper; no ink or toner required

ADDITIONAL KEYPAD

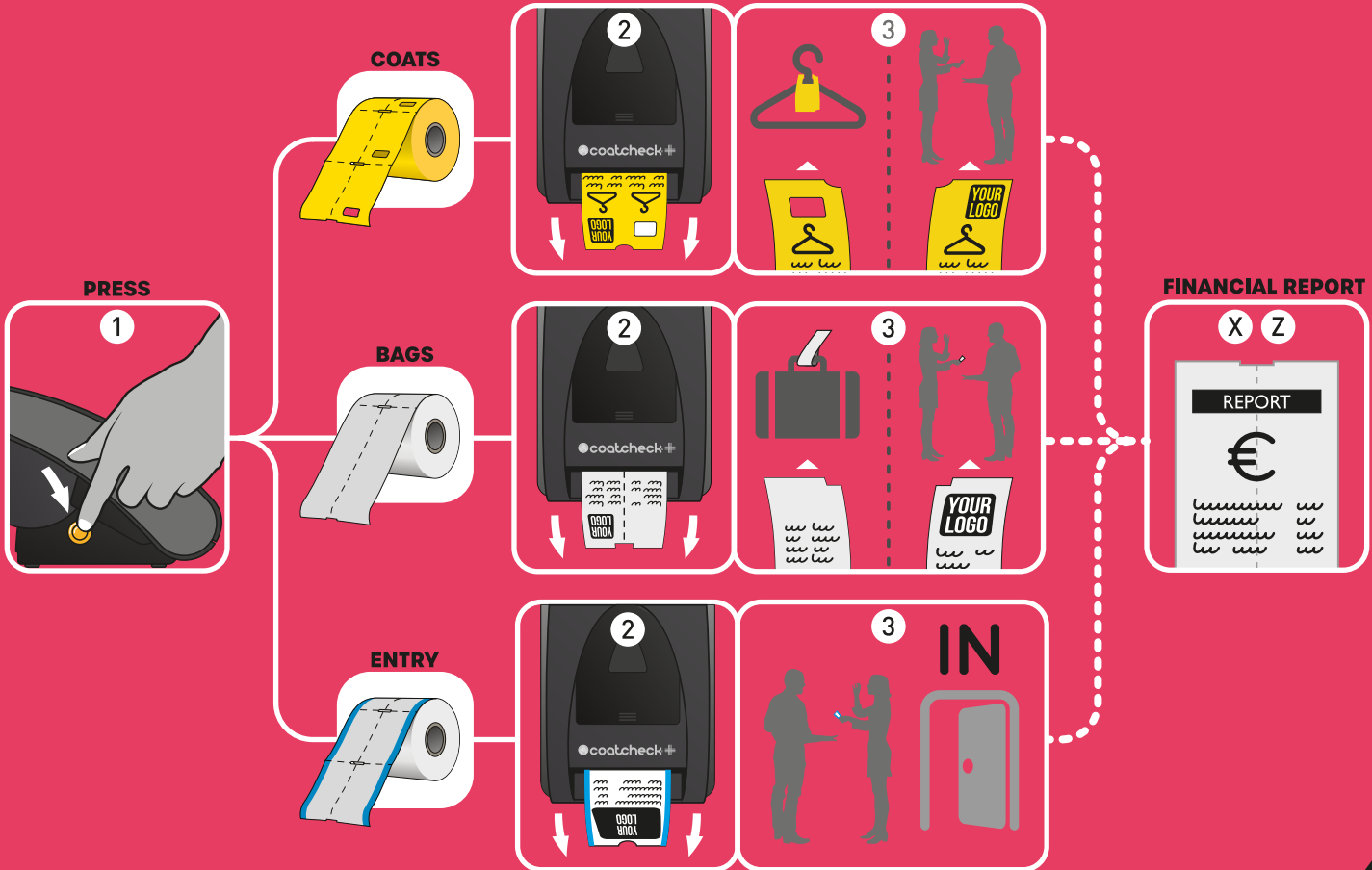


- 5 large buttons for different tickets, for instance Cloakroom A-B-C-D-E, luggage, entry tickets or vouchers
- number buttons for easy pre-printing any number of tickets
- industrial quality

QUICK LOAD



NORMAL USE



X or Z REPORTS

(WITHOUT OPTIONAL KEY-PAD)

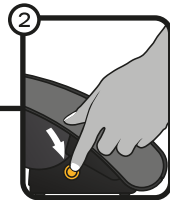


X - TOTAL: NO NUMBER RESET, TICKET COUNT SPECIFIED BY 30 MIN.

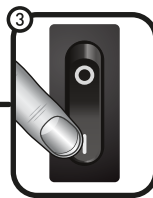
Z - TOTAL: NUMBER RESET, TOTAL TICKET COUNT SPECIFIED BY 30 MIN.



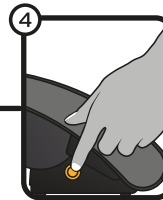
POWER OFF



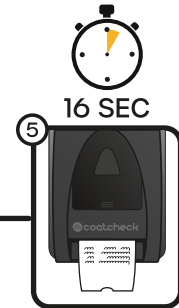
PRESS & HOLD
TICKET BUTTON



POWER ON



HOLD



HOLD TICKET BUTTON
FOR Z-TOTAL
OR
RELEASE TICKET BUTTON
FOR X-TOTAL



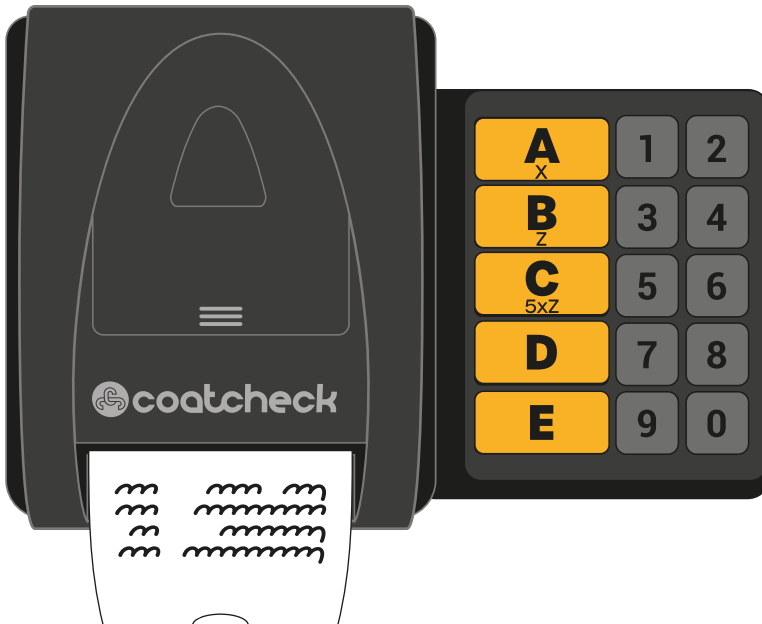
AFTER PRINTING A Z-REPORT THE COUNTER WILL BE SET TO ZERO

X or Z REPORTS

(WITH OPTIONAL KEY-PAD)

X - REPORT: NO NUMBER RESET, TICKET COUNT
SPECIFIED BY 30 MIN.

Z - REPORT: NUMBER RESET, TOTAL TICKET COUNT
SPECIFIED BY 30 MIN.



X-REPORT: PRESS 1,2,3,4,5 **A**

Z-REPORT: PRESS 1,2,3,4,5 **B**

LAST 5 Z-REPORTS: PRESS 1,2,3,4,5 **C**

WITH OUR SOFTWARE YOU CAN
INSTALL YOUR PERSONAL PINCODE



AFTER PRINTING A Z-REPORT THE COUNTER WILL BE SET TO ZERO

coatcheck+ mobile

SOFTWARE FOR TICKET EDITING



**CONNECT THE WIFI
OF YOUR MOBILE DEVICE TO
THE COATCHECK WIFI :
COATCHECK_....**

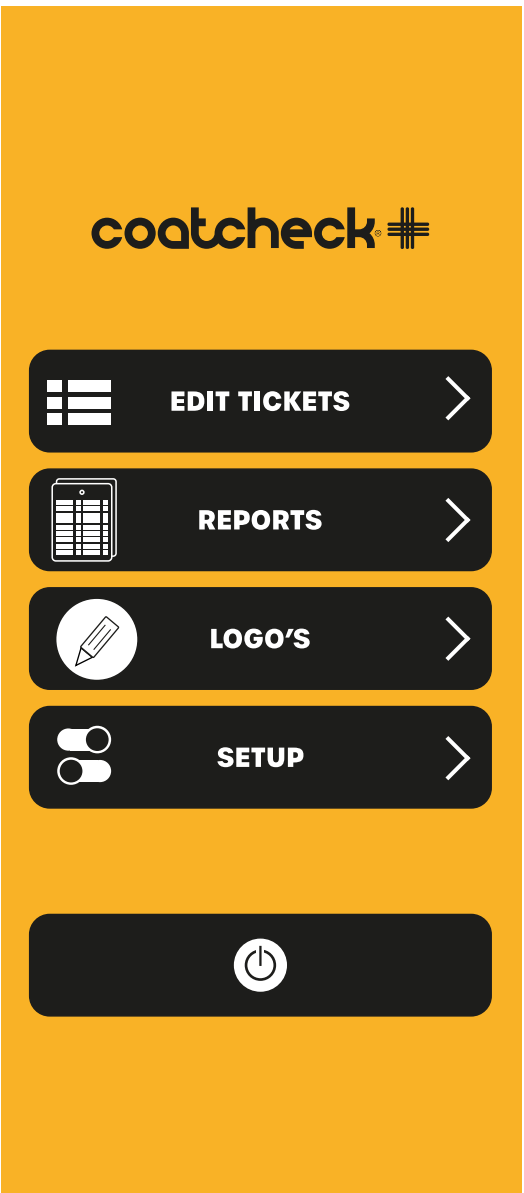


**PASSWORD TO CONNECT:
coatcheck_1234**



SOFTWARE

8



EDIT TICKETS

TICKET TYPE	
☒ ENABLED	
ICON/LETTER	
NUMBER SERIES:	
☐ GROUP ENABLED	
☒ PRINT TICKET NUMBER	
PRINT LOGO	
PREVIEW LOGO	
☒ PRINT DATE/TIME	
€ 2	
☒ PRINT PRICE	
1	
9999	
VOUCHER IMAGE	
FREE TEXT 1	
FREE TEXT 2	
FREE TEXT 3	
NR. OF TICKETS ON PUSH	
☒ PRINT TEST TICKET ON SAVE	
SAVE TICKET	
MENU	

- choose cloakroom, entry or concert tickets
- switch this button on/off
- create sections or use icons in your cloakroom
- combine buttons using the same number series
- print 1 ticket for several persons
- switch number printing on/off
- choose the logo you want to use
- preview logo
- switch print date/time on/off
- price printed on the ticket
- switch print price on/off
- start ticket number
- stop ticket number
- voucher image
- free text 1 (for admission/entry tickets only)
- free text 2 (for admission/entry tickets only)
- free text 3 (for admission/entry tickets only)
- multiple tickets on 1 push
- switch on/off, saved changes will be printed out on a test ticket
- save the changed settings of this button
- return to previous menu

REPORTS



no number reset, ticket count specified by 30 min.



Z-Report: number reset, total ticket count.

• start number of z-report

• end number of z-report

• print out 1 z-report with totall of start to end number

• start date of z-report

• end date of z-report

• print out 1 z-report with totall of start to end date

choose the logo you want to upload*
see also page nr. 13-15

- location to save the logo 1-20 logo's of each header type and voucher possible

select the logo file (bmp, j-peg or pdf)

- sent the logo to the printer

- previews of the logo

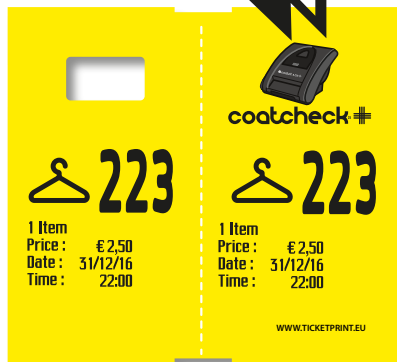
LOGOS

0001	individual printer number
ENG	select printer language
€	select currency
☐ ENABLE SERIAL NUMBER PRINT	switch serial number on/off
☒ ENABLE X-REPORT	switch x-report on/off
☐ ENABLE REPRINT REPORT	switch reprint z-reports on/off
☐ ENABLE GRAND TOTAL	switch x-report gard total on/off
 SAVE CONFIGURATION	save printer settings
 DEFAULT SETTINGS	price printed on the ticket
 SYNC DATE/TIME	set date and time
 EXPORT SETTINGS	export printer settings and save file
 IMPORT SETTINGS	open file with printer settings and sent to printer
 UPDATE FIRMWARE	update firmware printer *also see page 23
●●● ADVANCED SETTINGS	
PASSWORD FOR MASTER RESET	coatcheck+reset
 MASTER RESET	reset to factory settings
NEW OWNER PIN	5 digit pin for z-report
SET OWNER PIN	
NEW MANAGER PIN	5 digit pin for z-report
SET MANAGER PIN	
 MENU 	

TICKET EXAMPLES
AND LOGO USE FOR CLOAKROOM TICKETS

HEADER
240x168

FOR CLOAKROOM USE
HEADER LOGO 240 X 168 PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



CLOAKROOM



SELF ADHESIVE LUGGAGE TAG

TICKET EXAMPLES

AND LOGO USE FOR ENTRY TICKETS

HEADER MEDIUM 576X240

FOR ADMISSION / ENTRY TICKETS
ENTRY MID SIZE LOGO 576 X 240PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



ENTRY MID SIZE LOGO 576 X 240

HEADER MEDIUM 576X360

FOR ADMISSION / ENTRY TICKETS
ENTRY **BIG** SIZE LOGO 576 X 360PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



ENTRY BIG SIZE LOGO 576 X 360

TICKET EXAMPLES

AND LOGO USE FOR CONCERT TICKETS

HEADER MEDIUM 576X240

CONCERT TICKETS:
MID SIZE LOGO 576 X 240PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



CONCERT MID SIZE LOGO 576 X 240

HEADER MEDIUM 576X360

CONCERT TICKETS:
BIG SIZE LOGO 576 X 360PIX
USE BMP FILES IN BLACK
AND WHITE FOR BEST RESULT



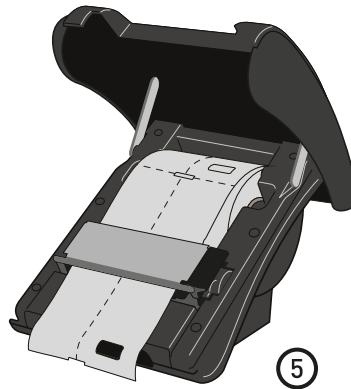
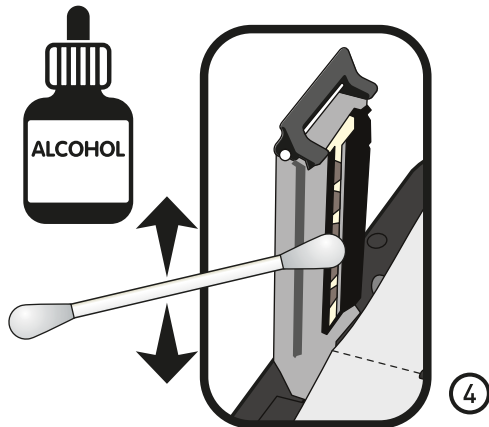
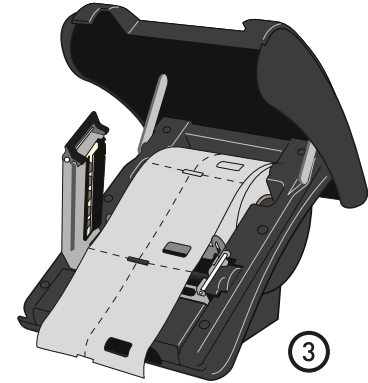
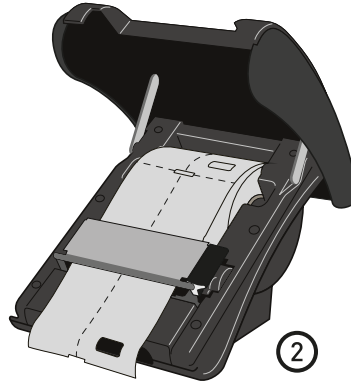
CONCERT BIG SIZE LOGO 576 X 360

TICKET EXAMPLES AND LOGO USE FOR VOUCHERS



QUICK MAINTENANCE

cleaning of the printhead when printing is faded or incomplete





INSTRUCTION VIDEOS ON:



<https://www.youtube.com/@ticketprint>



WE LIKE TO HELP YOU!

ticketprint

www.ticketprint.eu

info@ticketprint.eu

+420 776 516 111 / +41 225 188 796