

CLOAKROOM RULES

By using the cloakroom, you agree to the following terms.

1. Responsibility and Terms of Use

The cloakroom is intended for short-term storage during events. Use is at the visitor's own risk. The operator is liable for damage only in cases of intent or gross negligence, and only within the scope defined by the Civil Code.

2. Accepted Items

We accept: coats, jackets, backpacks, bags, handbags, and umbrellas.

The storage fee applies per item (e.g., 1 jacket = 1 ticket).

We do not accept valuables, electronics, jewelry, cash, documents, or other valuable or unusual items.

3. Item Value

Items exceeding 100€ in value (including contents) may not be stored. If stored regardless, the operator accepts no liability for loss, damage, or theft.

4. Ticket and Item Collection

You will receive one ticket per stored item.

Items are returned only upon presentation of a ticket with matching number, color, and time. Match is assessed solely by the cloakroom staff.

If you temporarily collect an item (e.g., for smoking), a new ticket may be issued upon payment of an additional storage fee.

5. Lost Ticket

If your ticket is lost, the item will be returned after the event upon presentation of ID and payment of a 6€ fee. Staff are authorized to photograph the clothing label along with your ID.

Without a ticket, we assume no responsibility for loss or other consequences.

6. Liability Limitation

The operator is not liable for damages caused by circumstances beyond their control (e.g., natural disasters, theft, vandalism).

Maximum liability per item including contents is 100€.

Thank you for your understanding and cooperation.

